

## Super Mike's Zoom Connection Tips

Our school's IT Administrator **Mike Getz** has assembled the following tips for those of you who may be struggling with Internet connectivity. If you have a lower bandwidth internet connection at your location, you can try some of these to help with your Zoom meeting performance. Some of the tips may or may not be possible at your location.

**1)** Do a speed test and ensure that you are getting the bandwidth that you are paying for. Go to [speedtest.net](https://www.speedtest.net) to check your speed. Contact your ISP if you are not getting the speed that you are due.

**2)** Disable HD webcam video

In your Zoom Client, click the "Home" tab

Click "Settings" gearwheel

In the Settings window, click the "Video" tab and Uncheck "Enable HD"

**3)** Stop your outgoing webcam video when you don't need it. This will reduce your outgoing bandwidth.

**4)** Always mute your microphone when you're not speaking. This will reduce your outgoing bandwidth.

**5)** Close other, unneeded applications on your computer while running Zoom. Eliminate background downloads/uploads, streaming music/video such as Netflix, Spotify, YouTube, etc. while Zooming.

**6)** If you are using WIFI, getting physically closer to your wireless router may help. This may not be possible, but it can increase your speed if you are at the outer limits of your wireless range.

**7)** Try to schedule when others are downloading at your home. If possible, coordinate internet schedules with others in your home.